



Palacký University
Olomouc



How can I get more information and get involved?

Please contact the National Coordinators in your country or one of the consortium partners. We look forward to hearing from you!

Tecnalia Research & Innovation

contact > Juan Bartolome
email > Juan.Bartolome@tecnalia.com

Institut für Projektbegleitung und Kompetenzentwicklung – pro- kompetenz- e.V.

contact > Gerd Zimmer
email > zimmer@pro-kompetenz.de

Fast Track into Information Technology Ltd.

contact > Emma Beatty
email > EmmaBeatty@fit.ie

Klaipeda University

contact > Skarbaliene, Aelita
email > aelita.skarbaliene@gmail.com

Stowarzyszenie Angielski w Medycynie

contact > Justyna Kowalczyk
email > justyna.kowalczyk@angielskiwmedycynie.org.pl

Slovenská zdravotnícka univerzita

contact > Zuzana Vanekova
email > zuzana.vanekova@szu.sk

Univerzita Palackeho v Olomouci

contact > Lukáš Merz
email > lukas.merz@gmail.com



Project No 2014-1-ES01-KA203-004735. This project has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.



HELP

**HEALTHCARE
ENGLISH LANGUAGE
PROGRAMME**

www.help-theproject.eu

HELP for High Quality Communication in Medical Services!

The quality of medical services highly depends on the communication skills of the professionals delivering those services.

HELP will deal with this challenge.

HELP is a comprehensive, modular digital media supported English language training programme specially designed for healthcare professionals. The resources are based on CEFR standards to satisfy the needs of learner-centred formal and informal learning approaches for the English levels B1/B2.

HELP will create a training programme integrating the latest developments regarding professional content. It will also address practical considerations such as the intercultural differences encountered whilst working in healthcare or the medical tourism sector throughout Europe. The **HELP** resources will come in various forms to support learning with mobile devices, audio-visual materials and online and paper brochures.

THE AIM IS TO CREATE AN INNOVATIVE STANDARD LEARNING SETTING FOR HEALTHCARE ENGLISH LEARNERS AND PROFESSIONALS AT THE LEVELS B1 AND B2 OF THE CEFR. THAT SATISFIES A DEMAND ON NATIONAL AND EUROPEAN LEVELS.

Who can HELP help?

The programme is for anyone who works in healthcare, care for the elderly or medical tourism who needs or wants to improve their communication skills.

HELP will develop a learning programme for:

- Nurses, elderly care workers and other healthcare professionals who have a need of further learning, formal and/or informal, in order to meet the needs of their workplace
- Universities, Medical High Schools, Language Centres and European language teachers who teach English for medical purposes;
- European students from Medical Universities and Medical Centres or BA and MA programmes who want to undertake an apprenticeship or internship, attend courses or take up Erasmus programmes in another European country;
- European medical graduates and healthcare workers who want to develop professionally and become mobile within the EU labour market;
- Local governments and stakeholders dealing with challenges linked to internationalisation in care for the elderly and healthcare in general;
- Translators who deal with documents related to the medical or healthcare field
- Service and management staff working in the growing sector of medical tourism.

What's in it for me?

- Open access to materials and digital media for teaching and learning in the area of English for Medical Purposes with the latest information and motivating approaches for learner-centred and cooperative learning;
- Informal learning arrangements to meet the B1/B2 levels, practical approach for work with patients, elderly and clients from medical tourism;
- Educational platform enabling exchange and learning at and for the workplace;
- Contribution to organization's prestige due to high quality training offers and better connection of academic education and work place.
- Increased motivation among students and healthcare workers by providing them with a modern and practical learning tool.

The platform will be finished in 2017 but you can see its progress step by step at the following address:

www.help-theproject.eu

Why not start to **HELP yourself and try it out?**

Let your staff or students know!