## Hair wash

You may take a seat at the wash sink.

Thank you

I will wrap a towel around you now

You may lean back.

Are sitting comfortably?

Yes, thank you, I am fine

How often do you wash your hair?

I wash it every day

Which shampoo do you use?

I use one from the supermarket called L'oreal.

How do you think your hair feels?

I think it is a little dry and with split ends.

Okay, I want to use two different shampoos and a conditioner. The first shampoo is one that will clean out all other hair products. The other shampoo will help rebuild your hair structure. It contains a lot of humidity and will make your hair less dry. The conditioner will make your hair feel softer and easier to work with.

How was your day today?

It has been fine, thank you. I have been at work all day.

Where do you work?

I work at an office

That must be very busy?

Yes, we are very busy, almost every day

Just like us, we are also very busy every day

What are your plans for the rest of the day?

I have to clean the house and take my dog for a walk

Which kind of dog do you have?

I have a Rotweiler.

Okay, I am now putting in the first shampoo.

Can you feel this, is it okay?

Yes, that's nice

How are things at home?

They are fine, thank you, I have just got divorced.

Divorced? Why?

We just could not get along anymore

What went wrong?

Well, that is a little personal.

Alright.

But what else do you do?

Nothing really, I work all the time..and take care of the dog.

Aha, well, there must be a lot to see to when you are on your own?

Yes, that's right

Well, I am happy that I have still got my husband

Hm.

I will now put in the other shampoo, which will give more humidity to your hair.

That sounds fine

And I will give you a nice massage. Is that hard enough?

Yes, that is nice.

Is the temperature of the water still comfortable?

Yes, that's fine, oh no actually I would like it a bit colder

Is it better now?

Now it is time for the conditioner.

When you use conditioner at home, you must only put it into the hair ends, because it is not good for your scalp.

Hm

Is the water still alright?

No, it is a bit too cold

Now?

That is fine

Can you feel how much softer your hair is now?

Yes, actually, it feels soft when you touch it.

If you would lean forward now please, so that I can get hold of the towel.

You may take a seat over there; I will be there in a minute.

Thank you

## Hello

Hello, a hair cut, hair wash and cure?

Yes, and I would also like a shampoo for dry hair.

Yes thank you, I also have this one, which gives humidity?

Yes, I will take that as well

That will be 589, thank you

Yes, can I use the credit card?

Yes, the exact amount?

Yes, thank you

There you are

Right

Good bye

Good bye and thank you. See you soon.